

**Delaware Health Care Commission
Thursday, January 3, 2013 9:00 a.m.
Department of Transportation
Administration Building
First Floor, Farmington/Felton Room
800 Bay Road, Dover**

Meeting Minutes

Commission Members Present: Bettina Riveros, Chair; Thomas J. Cook, Secretary of Finance; A. Richard Heffron; Rita Landgraf, Secretary, Delaware Health and Social Services; Kathleen S. Matt, PhD; and Dennis Rochford

Commission Members Absent: Theodore W. Becker, Jr; Janice E. Nevin, MD; Vivian Rapposelli, Secretary, Services for Children, Youth and Their Families; and Karen Weldin Stewart, Insurance Commissioner

Staff Attending: Jill Rogers, Executive Director and Marlyn Marvel, Community Relations Officer

CALL TO ORDER

The meeting was called to order at 9:00 a.m. by Bettina Riveros, Commission Chair.

APPROVAL OF DECEMBER 6, 2012 MINUTES

It was noted that page two of the minutes incorrectly stated that a comment was made by Brian Olson, of La Red Health Center. The comment was made by Brian Posey of AARP. The last paragraph on page four of the minutes also incorrectly referenced the comment as being that of Brian Olson. The minutes will be revised accordingly.

Action

Secretary Rita Landgraf made a motion to approve the December 6, 2012 minutes with the noted revisions. Dr. Kathleen Matt seconded the motion. There was a voice vote. Motion carried.

STATE LOAN REPAYMENT PROGRAM

Funding Update

The Commission reviewed the summary of available funds that is attached to these minutes.

Review of Applications

The Commission reviewed the Summary of Loan Repayment Applicants that is attached to these minutes.

Action

Secretary Landgraf made a motion that the Loan Repayment recommendations in the attached Action Item Summary be approved. Richard Heffron seconded the motion. There was a voice vote. Motion carried.

AFFORDABLE CARE ACT

Ms. Riveros announced that Delaware is the first state to be approved by the United States Department of Health and Human Services for a State Partnership Health Insurance Exchange.

Revised Standards for Marketplace Assister Certification

Alicia Holmes presented an update on the Delaware Health Benefit Exchange (HBE) Marketplace Assister Certification. A copy of the presentation is posted on the Delaware Health Care Commission's website at <http://dhss.delaware.gov/dhss/dhcc/presentations.html>.

The revised Marketplace Assister Certification Standards are posted on the Delaware Health Care Commission's website at <http://dhss.delaware.gov/dhss/dhcc/>.

Action

Secretary Thomas Cook made a motion to approve the revised standards for marketplace assister certification. Dennis Rochford seconded the motion. There was a voice vote. Motion carried.

Questions and Comments

Dr. Kathleen Matt asked for clarification about the training requirements for the marketplace assisters (MPAs).

Ms. Holmes responded that Delaware will be a Federally Facilitated Exchange (FFE), so there will be a combination of federal training and state training. The federal government will provide technical information on how to use the FFE portal since that is their system. The state will provide programmatic training.

About five training modules have been identified, three of which are focused on programmatic aspects and two on technical aspects. The training will happen over a period of time so that the marketplace assisters have programmatic training first before they start outreach. In addition to knowing how the Exchange works in Delaware, they will know how to access Medicaid and other social services when they are needed. Technical training will occur as the open enrollment period gets closer so it is fresh in their mind and they will know how to use the portals and other technical requirements right before the start of open enrollment.

Ms. Riveros noted that it would be helpful to have an outline of the training modules.

A public observer asked if the MPAs will be automatically certified for both Exchanges or if that will be part of the RFP process. He also asked if they can be certified for one Exchange and not the other.

Ms. Holmes responded that the MPAs will be certified based on the community that they serve. For example, if a chamber of commerce wanted to apply to become a MPA organization, individuals associated with that chamber could become certified noting that is the community that they serve. Selection of those organizations will lie in the RFP process. A certain number of hours will need to be covered as far as broad consumer assistance to all of the individuals whether the individual is purchasing through the Exchange as a small employer or on the individual Exchange. That would be a part of the proposal that an MPA organization would forward to the state as far as the communities that they intend on serving and the number of hours of service that will be provided.

Ms. Holmes said that she does not envision the decertification of someone as an Individual Exchange MPA but still be able to be certified as a Small Business Health Option Program (SHOP) MPA.

Ms. Riveros added that an Exchange is envisioned that will serve both the individual and the small business community. It is critically important that in this procurement process providers are procured who can serve both those communities and provide the services that the individuals, the small businesses and employees will need to navigate through the Exchange.

Ms. Riveros made a special appeal to the small business community, the brokers and others, for more input to make sure that the MPA training is developed in the most effective way in order to provide the support needed by the small business community, the employers and employees to help them with navigation of the Exchange.

Ms. Holmes noted that there will still be an active role for agents and brokers going forward with the Exchange plans.

Carolanne Obrien, of the Department of Labor, asked, once the RFP is issued and awarded, how these jobs will be posted and who will be hiring them?

Ms. Riveros responded that the state will issue the RFP to organizations who will then bid on it. The organizations who are awarded the bid will then be hiring the individuals who will be filling those positions.

Ms. O'Brien asked if it will be known where the people are located and how many people that particular institution will hire. Ms. Riveros said that is something that should be included in the RFP requirements.

A public observer asked what the difference is between a MPA and a navigator. Ms. Riveros responded that the MPA will be funded to begin earlier with a broad role and they will be under state control. Navigators will be added later and be more targeted and focused on how to reach populations. There will be fewer navigators and they will be federally selected.

A public observer clarified that the market place assister does not have to be a navigator and the navigator does not have to be a market place assister. Ms. Riveros responded that is correct. The market place assisters and the navigators are two separate things.

Ms. Obrien asked how long it is anticipated that the initial program training will take. Ms. Holmes responded one to two months for the very initial basics of the programmatic training, but the training will occur over approximately a six month time period leading up to the start of open enrollment.

A public observer asked what the pay is going to be. Ms. Holmes said that information will be released once the budget is finalized and becomes public information.

A public observer asked if there is any scheduled Exchange training for the full time employees (FTEs).

Bernadette Schad responded that Delaware is going to use the System for Electronic Rates and Forms Filing (SERFF) that is developed and operated through the National Association of Insurance Commissioners (NAIC). The NAIC has been working very closely with the Centers for Medicare and Medicaid Services (CMS) and the federal government on what the data specifications and formats are. The application for data submission by carriers and insurers will be released around March 28th. Information on the timelines is posted on www.SERFF.com. The Department of Insurance and the Public Consulting Group's project team are currently planning to have an information session sometime in the next couple of months.

In January the Federal Health Insurance Oversight System (HIOS) will be open to carriers and insurers to apply for and receive HIOS IDs. It is highly recommended that carriers who are looking to go through this application process secure those IDs as soon as possible because they will need the ID in order to facilitate their data submissions. The SERFF website also has draft formats and data element sheets posted for public comment.

Linda Nemes announced that the Insurance Commissioner released a letter of intent at the end of December requesting carriers who may be interested in participating in the Exchange to let the Department of Insurance know. The letter will be posted on the Department's website. Ms. Nemes encouraged carriers to be very in tune with the NAIC and the SERFF because they have conference calls where a lot of valuable information can be gleaned. Occasionally the conference calls are only for regulators, but most of them are open. Participation in these conference calls and providing feedback is very valuable.

Rebecca Kidner asked if there is a requirement in the RFP that MPAs will have to assist anyone who calls them. If not, and there is a community or population that is underserved, she asked if the state will be filling that gap.

Ms. Holmes responded that MPAs will be serving a case manager role in addition to outreach. The outreach activities that they propose to the state within their RFP response will be targeted to the specific populations that they currently serve. However, if an individual is referred to a MPA, that person would have very specific protocols as far as different resources and referrals that they could make to other sources, but they will have the broad knowledge of how to use the Exchange and all of the technical assistance and programmatic guidance that they need to give to any individual. As far as linguistic needs or cultural differences, or if it looks like this individual would be better served by a different MPA, there will be a very specific process that they will be trained on to accommodate that individual.

Mark Thompson asked if the MPA job description has been finalized. Ms. Holmes responded that a draft scope and background to be included in the RFP will be reviewed by leadership in the next couple of weeks. It will be released when it has been finalized.

OVERVIEW – LONG TERM CARE

Bill Love, Director of the Division of Services for Aging and Adults with Physical Disabilities (DSAAPD) gave a presentation on "Delaware's Delivery of Long Term Services and Supports: The Need for Change." A copy of the presentation is posted on the Delaware Health Care Commission's website at <http://dhss.delaware.gov/dhss/dhcc/presentations.html>.

Questions and Comments

Jo Ann Hasse, of the League of Women Voters, asked how many of the people who are institutionalized are there due to physical disabilities versus some form of dementia. Mr. Love responded that he does not know the percentage, but the number of individuals placed in nursing facilities for dementia is growing over time. He is working with the Alzheimer's Association on a state plan to better enhance Delaware's services to provide more support to families dealing with dementia to have access to services.

Ms. Hasse suggested that if families have some support they are more likely to care for someone with physical disabilities at home.

Mr. Love said that the easier access to services is provided and the earlier that the DSAAPD connects with families who have long term care needs for a member of their family, the more effective they can be in helping support those needs enabling them to stay at home longer which is what the family wants, especially with Alzheimer's because it is such a devastating disease and has such a devastating impact on the family. Families with a family member who has Alzheimer's often do not know what to do or are not knowledgeable about the nature of the disease and are not aware of resources that could be available to them. It is important that Delaware do its best to expand those services.

Mr. Love was asked to speak a bit more about the idea of single point access. He responded that states that have high performing long term care systems make it easy for people to access services. It makes it very easy to get information they need about services and about the nature of long term care services in general. The Delaware Aging and Disability Resource Center (ADRC) is a major component of doing that. Implementation began about two years ago and it is being expanded over time. The idea was to make it easier, whatever time of day, for someone to get access to basic information and also have a live person that they could meet with to help them develop a long term care plan for their family and their member. Often times the first point of contact a family has with the long term care system is when they are in a crisis situation and the default point is often a nursing home. There is lack of knowledge about their options and suspicions about whether the other options would be helpful for them. The goal of the ADRC is to make access to information and services better.

HEALTH CARE WORKFORCE RECOMMENDATIONS

Jill Rogers presented the health care workforce recommendations. A copy of the presentation is posted on the Delaware Health Care Commission's website at <http://dhss.delaware.gov/dhss/dhcc/presentations.html>.

Ms. Rogers said that she hopes to receive comments and feedback on the recommendations over the coming weeks with the expectation that they will be finalized over the month of January and then a full report will be developed.

Ms. Riveros encouraged the Commission members and the many members of the audience who regularly attend Commission meetings to review the recommendations and provide feedback.

Subsequent to the meeting, the workforce recommendations were emailed to the Health Care Commission's distribution list inviting comments and feedback by January 17, 2013.

Questions and Comments

Pat Maichle, Director of the Developmental Disabilities Council, thanked the Health Care Commission for allowing everyone to participate in this process. In December she attended a national summit in Chicago of other developmental disabilities council directors. Their federal granting commissioner told them to make sure that they were significantly involved in the process in each state of the Health Benefit Exchange packages. She was amazed at how many state Governors had told their councils and others to stay out of the process, and how many states had closed meetings to do the work and did not allow for the public comment that needed to occur.

Ms. Riveros said that the Health Care Commission thanks all of the people who have participated in this process. The collaborative effort, participation and feedback is what has made things work.

Carolanne Obrien said that the Department of Labor is the ideal place to come when there is a need for workforce information. She specifically works for the Division of Vocational Rehabilitation, and they are ready and willing to assist with recruitment. They have a wealth of information to share.

Ms. Riveros said it is critically important to be collaborating together with the Department of Labor as the Commission looks for opportunities to provide retraining and placement of people from other industries into the health care arena.

OTHER BUSINESS

Ms. Rogers said that the Commission's annual report will be drafted over the month of January and a draft will be distributed to Commissioners for review.

Secretary Landgraf announced that the Governor, in conjunction with the Department of Health and Social Services and the Division of Public Health, has embarked upon a social media campaign: 31 Days to a Healthier You. Jill Fredel added that the idea is to reach people where they are by using social media to encourage lifestyle changes by taking small steps. For example, by eliminating one

sugary drink per day, a person can lose fifteen pounds in one year. There are simple things that a person can do just to be healthy. Dr. Karyl Rattay will be going live with interaction on the social media to react to questions that people ask.

PUBLIC COMMENT

An opportunity was provided for public comment and there was none.

NEXT MEETING

The next meeting of the Delaware Health Care Commission is 9:00 a.m. on February 7, 2013 at the Department of Transportation Administration Building, First Floor, Farmington/Felton Conference Room, 800 Bay Road, Dover.

ADJOURN

The meeting adjourned at 11:10 a.m.

GUESTS

Freddie Asinor	Delaware State University
Amelia Auner	Planned Parenthood
Janet Bailey	Hewlett Packard
Brian Bedford	Coventry
David Brock	Coventry
Geraldine Caliri	Saint Francis Life
Judy Chaconas	Division of Public Health
Jeane Chiquon	American Cancer Society
Jeanne Corman	Claymont Community Center
Susan Cropper	Claymont Community Center
Thomas Ferry	Star-Med LLC
Dr. JoAnn Fields	Family Practice Physician
Jill Fredel	Delaware Health and Social Services
Gerard Galluci	Delaware Health and Social Services
Cythia Ganc	Delaware Physicians Care, Inc.
Cindy Hall	Delaware MS Society
Edna Hatrick	Coventry
Joann Hasse	League of Women Voters
Karen Helensky	Delaware Physicians Care, Inc.
Alicia Holmes	Public Consulting Group
Kathy Janvier	Delaware Technical Community College
Rebecca Kidner	RBKidner PA
Emily Knerl	Division of Public Health
Jim Lafferty	Mental Health Association
Don Licorish	Highmark Delaware
Lolita Lopez	Westside Family Healthcare
Bill Love	Delaware Health and Social Services
Pat Maichle	Developmental Disabilities Council
Kim Marsh	United Health Care
Noel Mazade	University of DE College of Health Sciences
Greg McClure	Division of Public Health
Amy Milligan	Saint Francis LIFE
Nicholas Moriello	Health Insurance Associates
Linda Nemes	Department of Insurance
Sarah Noonan	Westside Family Healthcare
Carolanne Obrien	Department of Labor
Brian Papp	Senator Carper's Office
Ann Phillips	DE Family Voices
Joanne Piscitello	Saint Francis Healthcare
Brian Posey	AARP
Hiran Ratnayake	Christiana Care
Karyl Rattay	Division of Public Health
Rosa Rivera	Henrietta Johnson Medical Center
Paula Roy	Roy Associates
Julie Saville	MeadowWood Bx Health System
Bernadette Schad	Public Consulting Group
Lisa Schieffert	Delaware Healthcare Association
Deb Schultz	
Marj Shannon	Division of Public Health
Kim Siegel	Autism Delaware

Mark Thompson
Jose Tieso
James Welch
Lisa Zimmerman

Medical Society of Delaware
Hewlett Packard
Department of Correction
Division of Medicaid and Medical Assistance

Action Item

State Loan Repayment Program Action Item Summary January 3, 2013

The Loan Repayment Committee met on Tuesday, December 4, 2012, the DIMER Board of Directors met on Wednesday, December 12, 2012, and the DIDER Board of Directors met on Wednesday, December 19, 2012 to review the current applications for loan repayment.

This review period includes:

DIDER APPLICATIONS:

1 site
1 practitioner

DIMER APPLICATIONS:

4 sites
3 practitioners

Funding Updates

The Loan Repayment Program has the following funds available for distribution:

END DATE	AMOUNT	PROGRAM	SOURCE
June 30, 2013	\$193,146		State
	\$ 0	DIMER SLRP	
	\$ 70,000	DIDER SLRP	
	\$123,146	Remaining funds allocated to Temple University authorized to be used for DIMER or DIDER SLRP	

August 31, 2012 **\$88,423.30** DIMER or DIDER FY 11 & FY 12 Federal
A carry over request for these funds was submitted on November 14, 2012.

**Summary of Loan Repayment Applicants
December 2012 Review Period**

DIDER

Site Applications:	<p>Daniel J. Fay, DMD opened his new practice at the site of semi-retired Arthur Henry, DDS on November 1, 2012.</p> <p>It is a private practice in a Dental HPSA.</p> <p>Dr. Fay is committed to accepting low income patients to adhere to the SLRP regulations.</p> <p>Applied 11/1/12 to accept Medicaid patients.</p> <p>Practice to be open 40 hours Mon-Thurs. Friday's he will treat nursing home patients.</p>
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Name	Education	Specialty	Practice Site	Debt	Comments
Daniel J. Fay, DMD	University of Delaware Temple University School of Dentistry Residency - Berkshire Medical Center	Dentist	Privately Owned Practice (Dover)	Approximately \$140,737.75 (verified AES only – total unverified debt around \$270K)	Recommended award - \$35,000 State funds only

DIMER

Site Applications:	<p>The Delaware Guidance Services for Children & Youth, Inc. (Seaford location) is a non-profit organization providing mental health services to children, youth and their families.</p> <p>It is located in a Mental Health HPSA. About 56% of patients are Medicaid/S-CHIP, 2% and self-pay. Linda Christina is seeking site approval for future recruits.</p>
	<p>The Delaware Guidance Services for Children & Youth, Inc. (Lewes location) is a non-profit organization providing mental health services to children, youth and their families.</p> <p>It is located in a Mental Health HPSA. About 36% of patients are Medicaid/S-CHIP, 3% and self-pay. Linda Christina is seeking site approval. Katherine Barth was recruited July 2012 and is applying for loan repayment this round.</p>
	<p>The Nanticoke Family Practice Center is a non-profit group practice located in Seaford. It is located in a Primary Care HPSA. About 33% of patients are Medicaid/S-CHIP, 11% Medicare, 22% self-pay. Larry Jester is seeking site approval. Hang Thu Nguyen, DO was recruited in September 2010 and is applying for loan repayment this round.</p>
	<p>The Smyrna Family Practice is a private non-profit practice affiliated with Christiana Care.</p> <p>It is located in a Primary Care HPSA. About 21% Medicaid/S-CHIP, 17% Medicare, 6% self-pay.</p> <p>Connie Graham is seeking site approval. Matthew R. Reetz, DO was recruited October 2011 and is applying for loan repayment this round.</p>

Name	Education	Specialty	Practice Site	Debt	Comments
Katherine Barth	Cairn University Capella University	Licensed Professional Mental Health Counselor – co-occurring disorders; youth and children	Delaware Guidance Services for Children & Youth, Inc. (Lewes)	Approximately \$113,529.34 (verified)	Recommended award - \$28,400 (\$14,200 State/\$14,200 Federal) pending approval of Federal funds carry over request State and Federal funds
Hang Thu Nguyen, DO	Albright College PCOM Residency - The Reading Hospital Family Medicine Residency	Primary Care	Nanticoke Family Practice (Seaford)	Approximately \$29,407.28 (verified)	Recommended award - \$7,350 (\$3,675 State/\$3,675 Federal) pending approval of Federal funds carry over request State and Federal funds
Matthew R. Reetz, DO	University of Wisconsin Des Moines University Residency – Franklin Square Family Medicine Program	Primary Care	Smyrna Family Practice (Smyrna)	Approximately \$178,387.22 (verified)	Recommended award - \$44,600 (\$22,300 State/\$22,300 Federal) pending approval of Federal funds carry over request State and Federal funds

Review of Applications

DIDER

1. Site: New Practice – Daniel J. Fay, DMD, 748 S. New St., Suite A, Dover, DE 19901

- Private practice in Dental HPSA
- Applicant Daniel James Fay, DMD opened his new practice at the site of semi-retired Arthur Henry, DDS on Nov. 1, 2012
- Committed to accepting low income patients to adhere to the SLRP regulations. Applied 11/1/12 to accept Medicaid patients
- Practice to be open 40 hours Mon-Thurs. Friday's he will treat nursing home patients.

Recommendation

The Loan Repayment Review Committee and DIDER Board of Directors recommended that Dr. Daniel Fay's new practice located at 748 South New Street in Dover be approved as a practice site for loan repayment recipients.

Applicant: Daniel James Fay, DMD
Dentist

- New applicant
- Graduate:
 - University of Delaware, BA in Biology, May 2006
 - Temple University School of Dentistry, DMD, July 2011
 - Residency – Berkshire Medical Center, Pittsfield, MA, General Practice Dentistry
- Board Certified: no
- Start Date at practice: 08/15/2012

Dr. Fay was in the Honors Program and received a Governor's Scholarship 3 years to the University of DE; a 3 year scholarship to Temple University, and was on the Dean's list 3 semesters. He continues his education thru classes, symposiums, and clinical research.

Dr. Fay's first experience with clinical dentistry was thru Kornberg's clinic located in North Philadelphia; an area known for poverty, crime and drug addiction, with many enduring a depressed socio-economic status and low "dental IQ". As a Kornberg dental student, he was sent for outreach days to dental clinics in other underserved areas. Dr. Fay most frequently attended the Community Volunteers in Medicine (CVIM) clinic in West Chester, PA. Patients there receive free or heavily discounted care based on income. Approximately half do not speak English. In the community, Dr. Fay volunteered as a dental assistant in "Dentistry from the Heart"; dental care provided to those with little or no discretionary income.

During his residency the Berkshire clinic was one of two clinics in the nation that accepted "Mass Health"; a state-funded insurance plan available only to those with extremely low income. Due to the lack of fluoridated water in Berkshire County, he witnessed and helped treat a shocking amount of tooth decay.

Dr. Fay was born and raised in Wilmington, DE and is happy to be returning. He understands the needs of those with poor education, lack of financial resources and a fear or distrust of those in the medical profession. He feels great satisfaction in treating those less fortunate, who might otherwise go without care. He believes thru dental intervention and education, he can bring about good change in patients' lives.

Debt burden is approx \$140,737.75 (verified AES only – total unverified debt around \$270K)

State funds only (private for-profit practice)

Recommendation

The Loan Repayment Review Committee and DIDER Board of Directors recommended that Dr. Daniel Fay be awarded loan repayment in the amount of \$35,000 for a two year commitment to practice at his new practice located at 748 South New Street in Dover.

DIMER

2. Site Application: Delaware Guidance Services for Children & Youth, Inc. *900 Health Services Dr., Seaford, DE 19973 &*

- Located in Mental Health HPSA
- Non-profit
- 56% Medicaid/S-CHIP, 0% Medicare , 2% self-pay
- Seaford site open 54 hours per week
- Seeking site approval for future recruits

Recommendation

The Loan Repayment Review Committee and DIMER Board of Directors recommended that Delaware Guidance Services for Children & Youth, Inc., located at 900 Health Services Drive in Seaford, be approved as a practice site for loan repayment recipients.

3. Site Application: Delaware Guidance Services for Children & Youth, Inc. *31168 Learning Lane, Lewes, DE 19968*

- Located in Mental Health HPSA
- Non-profit
- About 36% Medicaid/S-CHIP, 0% Medicare , 3% self-pay
- Lewes site open 57 hours per week
- Recruiting Katherine Barth

Recommendation

The Loan Repayment Review Committee and DIMER Board of Directors recommended that Delaware Guidance Services for Children & Youth, Inc., located at 31168 Learning Lane in Lewes, be approved as a practice site for loan repayment recipients.

4. Site Application: Nanticoke Family Practice Center, 1320 Middleford Road, Seaford, DE 19973

- Located in a Primary Care HPSA
- Non-profit group practice
- 33% Medicaid/S-CHIP, 11% Medicare, 22% self-pay
- Open 45 hours per week
- Recruiting Hang Nguyen, DO

Recommendation

The Loan Repayment Review Committee and DIMER Board of Directors recommended that Nanticoke Family Practice Center, located at 1320 Middleford Road in Seaford, be approved as a practice site for loan repayment recipients.

5. Site Application: Smyrna Family Practice, 100 S. Main St., Suite 207, Smyrna, DE 19977

- Located in a Primary Care HPSA
- Non-profit practice (CCHS affiliated)
- 21% Medicaid/S-CHIP, 17% Medicare, 6% self-pay
- Open 45 hours per week
- Recruiting Matthew Reetz, DO

Recommendation

The Loan Repayment Review Committee and DIMER Board of Directors recommended that Smyrna Family Practice, located at 100 S. Main Street in Smyrna, be approved as a practice site for loan repayment recipients.

6. Site: Delaware Guidance Services for Children & Youth, Inc., 31168 Learning Lane, Lewes, DE 19958

- (applying for site approval this round)

Applicant: Katherine Barth

Licensed Professional Mental Health Counselor – co-occurring disorders; youth and children

- New applicant
- Graduate
 - Cairn University, BS, Bible – Discipline; Counseling, 2003-2007
 - Cairn University, MS, Counseling, 2005-2007

- Graduate School: Capella University, currently working towards PhD, Psychology
- Start Date at Practice: July 2012

Katherine Barth has worked in the mental health field for over 8 years. In her early career, she worked as a residential counselor for those being deferred from state psychiatric hospitalization and integrated into apartments in the community. She completed her master's degree in 2007, graduating with honors and received an achievement award. She then began work in Delaware prisons. During this time she became certified to treat co-occurring disorders in an effort to better serve those with mental health and substance abuse issues and help them repair familial and other relationships. In her current position, she works with 6-15 year olds and uses evidenced based practices, such as Parent Child Interactive Therapy (PCIT). She is the Clinical Coordinator of the Day Treatment Program and a Licensed Therapist for the Outpatient Program. She is currently working towards her PhD in Psychology at Capella University. She has completed the course work and has passed the comprehensive exams. Her dissertation is on examining the effects of media messages on body image satisfaction in women and how the environment makes women feel about themselves. She is committed to serving vulnerable and underserved populations now and in the future.

Debt burden: \$113,529.34 (verified)
Qualifies for State & federal funds (non-profit site)

Recommendation

The Loan Repayment Review Committee and DIMER Board of Directors recommended that Katherine Barth be awarded loan repayment in the amount of \$28,400 (\$14,200 State/\$14,200 Federal), pending approval of the Federal funds carry over request, for a two year commitment to practice at Delaware Guidance Services for Children and Youth, Inc., located at 31168 Learning Lane, Lewes, DE 19958.

7. Site: Nanticoke Family Practice Center, 1320 Middleford Rd., Seaford, DE 19973

- (applying for site approval this round)

Applicant: Hang Thu Nguyen, DO

Primary Care DO

- New applicant
- Graduate:
 - Albright College, BS, Biology, May 1999
 - Philadelphia College of Osteopathic Medicine (PCOM), DO, Osteopathic Medicine, June 2004
 - Residency: The Reading Hospital Family Medicine Residency, DO, Family Medicine, June 2007

- Board Certified: American Board of Family Medicine, July 2007
- Start Date at practice: 9/7/10
- Speaks English and Vietnamese

Dr. Nguyen grew up in Vietnam and Reading, PA. She moved to Seaford about 5 years ago to be close to her husband who is on medical staff at Nanticoke Memorial. Among her many academic achievements, Dr. Nguyen received a full scholarship to attend PCOM as a National Health Service Corps Scholar (NHSC). She took a rural medicine elective, where she cared for injured vacationers, troubled adolescents at a military site and assisted indigent farmers. She volunteered at the Reading Health Dispensary for breast, skin and gynecologic cancer screenings with other volunteer physicians to help the uninsured. She completed her NHSC commitment working in rural Nassawadox and Franktown areas of Virginia; 3 years as a family physician and one as a clinical director, where she provided care to locals, visitors, migrants and seasonal farm workers. In Franktown she precepted physician assistants and medical students. In her current position she has precepted nurse practitioner students. Through other electives and experience, she has gained expertise in working with the poor to educate and advocate for their health. She wants to stay in a practice that will benefit from her experience and interest in serving the underserved. She is committed to this population.

Debt burden is approx \$29,407.28 (verified)
Qualifies for State & Federal Funds (non-profit site)

Recommendation

The Loan Repayment Review Committee and DIMER Board of Directors recommended that Dr. Hang Thu Nguyen be awarded loan repayment in the amount of \$7,350 (\$3,675 State/\$3,675 Federal) pending approval of the Federal funds carry over request, for a two year commitment to practice at Nanticoke Family Practice Center, located at 1320 Middleford Road, Seaford, DE 19973.

- 8. Site: Smyrna Family Practice, 100 S. Main St., Suite 207, Smyrna, DE 19977**
- (applying for site approval this round)

Applicant: Matthew R. Reetz, DO **Primary Care DO**

- New applicant
- Graduate:
 - University of Wisconsin/Madison, BS, Biology, May 2002
 - Des Moines University, DO, Medicine, May 2006
 - Residency – Franklin Square Family Medicine Program, Baltimore, Family Medicine, June 2009
- Board Certified: American Board of Family Physicians, July 2009

- Start Date at practice: October 2011

Dr. Reetz was born and raised in a small rural town of Wisconsin; population of 5,000. The local family doctor delivered babies, did minor surgeries, hospital rounds and provided coverage for local sports teams, all while maintaining his busy clinic schedule. He became Dr. Reetz's mentor and helped build a desire in him to enter primary care. Following residency, he stayed in Baltimore, working in a family practice in an underserved area comprised of blue-collar workers and a large Medicaid/Medicare population. He wanted to move closer to family in Philadelphia, but wanted to settle in an area where there was still a small-town feel with an underserved population, thus the practice in Smyrna, which serves the underserved areas of Smyrna and Clayton. Smyrna Family Practice is connected with Christiana Care and has the advantage of specialists in endocrinology, cardiology and women's health, which allows them to coordinate efficient patient care and operate as a patient-centered medical home (PCMH). Dr. Reetz enjoys working with the underserved and plans to continue serving in his current position.

Debt burden is approx \$178,387.22 (verified)
Qualifies for State & Federal Funds (non-profit site)

Recommendation

The Loan Repayment Review Committee and DIMER Board of Directors recommended that Dr. Matthew Reetz be awarded loan repayment in the amount of \$44,600 (\$22,300 State/\$22,300 Federal) pending approval of the Federal funds carry over request, for a two year commitment to practice at Smyrna Family Practice located at 100 S. Main Street, Smyrna, DE 19977.